Reconciling Medications A Learning Session on Safe Practice Recommendations

 $\begin{array}{c} {\rm June~27,\,2005} \\ {\rm Massachusetts~Medical~Society,\,Waltham,\,MA} \\ {\rm ~Agenda} \end{array}$

Introductory Session for New Participants 8:00 AM — 9:30 AM

7:30 AM	Registration and coffee		
8:00 AM	Reconciling Medications: What is it? Why do we need it? How do we do it? Eric Alper, MD		
	Patient Safety Officer – UMass Memorial Medical Center		
8:45 AM	Getting Started: Small Tests of Change and Measurement Strategies Diane Brunelle, MS, RN,CNAA		
	Assistant Vice President of Nursing – Holyoke Hospital		
	Educational Session		
	For All Participants		
	9:15 AM — 3:00 PM		
9:15 AM	Registration and coffee		
9:30 AM	Welcoming Remarks Paula Griswold, MS		
	Executive Director - Massachusetts Coalition for the Prevention of Medical Errors		
9:35 AM	Lessons Learned from the Collaborative (Implementation tips and organizational issues) Doris Hanna, RN, CPNP, ScD		
	Consultant - Massachusetts Coalition for the Prevention of Medical Errors		
10:00 AM	Implementation Tips: Team Results		
	Reports from three implementation teams		
	UMass Memorial Medical Center – Eric Alper, MD Patient Safety Officer		
	Lahey Clinic – Ernie Anderson, Jr., RPh, MS Director of Pharmacy		
	Milford Regional Medical Center – Maureen Gibbs, RN Nurse Manager		
	Time for Q&A, faculty comments		
11:15 AM	Break		
11:30 AM	Break-outs: Team Working Groups – Facilitated Discussion		

Two rooms; same topics for discussion in each room (faculty will rotate)

11:30 AM Faculty from:

Cambridge Health Alliance - Melissa Bartick, MD Instructor in Medicine
Cooley-Dickinson Hospital - Shannon Dillard, RN Quality Improvement Specialist
Franklin Medical Center - Diane Brunelle, MS, RN,CNAA Nurse Manager
Harrington Memorial Hospital - Kathleen Chahanovich, RN Nurse Manager
Lahey Clinic - Ernie Anderson, Jr., RPh, MS Director of Pharmacy
Milford Regional Medical Center - Maureen Gibbs, RN Nurse Manager
Nashoba Valley Medical Center - Jennifer Bullock-Fexis Quality Management
Systems Coordinator

UMass Memorial Medical Center - Eric Alper, MD Patient Safety Officer

Topics:

- 1. Measurement
- 2. Whose job is it?
- 3. Reconciling on Transfer, Discharge
- 4. Getting a "good enough" history; engaging the patient
- 5. Using the reconciling form as an order sheet

12:30	PM	Lunch
12:30	\mathbf{PM}	Lunch

Networking opportunities or conversations with your team

1:00 PM Break-groups continue: Team Working Groups – Facilitated Discussion

2:45 PM Wrap up, next steps, evaluation

3:00 PM Adjourn – Closing Comments

Paula Griswold

Massachusetts Coalition for the Prevention of Medical Errors

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