

UMASS Memorial Anticoagulation Center

Staffing, Budgets, Reimbursement

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Staffing

- Determine Model of Care
- Size
- Scope of Service
- Location
- Methodology/INR Measurement

UMMHC ACC Staffing

- Nursing Model
- Medical Director
- 1 FT NP-Provider on site
- 4.35 FTE RN
- 1 FT Office Manager
- 2.5 FTE Patient care Assistant

Registered Nurse Staffing

- 1FTE RN/375 patients
- Assessment
- Dosing Determination
- Next INR Determination
- Education
- Documentation
- New Patient Education
- Home Monitor Training

Registered Nurses

- Manage approximately 325 patients weekly by telephone
- No Reimbursement

Budgets

- FY08
- Actual Expenses > Budgeted Expenses
- Salary/Benefits
- Purchased Services
- Medical Supplies
- Non Medical Supplies
- Rentals/Leases

UMMHC ACC Billing

- Revenue
 - 99210-Level 1 Established Visit by RN
 - NP E/M Visit
 - PST Initial Education
 - PST interpretation Fee

- No Reimbursement for Telephone Management

Billing Code 99211

- Definition
 - “office or other outpatient visit for the evaluation and management of an established patient that may not require the presense of a physician”
- Problem is minimal
- Typically a 5 minute visit
- Increases Revenue

Billing Code 99211

■ Guidelines

- Must be an established patient
- Encounter must be face-to-face
- E/M service must be provided
- Service must be separate from other services provided on the same day
- Direct intervention by physician not required

Facility Fee

- Hospital Based Clinic
- Operational Costs
- Covered by Medicare

UMASS Memorial Healthcare Anticoagulation Center

- Management Cost/Patient/Year
\$460.00