

## **Facilitating Conversations To Engage Staff In Reducing MRSA and other HAIs**

**January 31, 2008, 11:00 am-12:00 Noon – Audio Conference**

### **Learn more about using the Positive Deviance techniques:**

- Learn tips and strategies for facilitating small group conversations
- Increase your expertise in eliciting best practices or good ideas to test
- Share your efforts and consult with your colleagues

### **Faculty:**

Sharon Benjamin, Ph.D. is an experienced organizational consultant who has worked with multiple hospitals using the Positive Deviance approach to reduce MRSA.

### **To Get The Most From This Call:**

Please have one conversation prior to the call using the 6 prompting questions. It can be with a unit in your hospital, or 2 nurses in the cafeteria --- whatever is easy.

1. How do you know if your patient has MRSA or carries the MRSA germ?
2. In your own practice, what do you do to prevent spreading MRSA to other patients and staff?
3. What prevents you from doing these things all the time?
4. Is there anyone who has a way of doing these things that helps them overcome these barriers?
5. Do you have any ideas?
6. What can we do now? Any volunteers?

### **Program Fee and Registration:**

Registration Fee = \$15 for Coalition members and \$30 for non-members. (Fee covers 1 phone line, with unlimited participants)

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Visa, Mastercard, or American Express accepted. - To pay by check contact Evelyn Abayaah at 781-272-8000 x221 for details

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