

## AGENDA

- 7:00 AM Registration and Continental Breakfast
- 8:00 AM Welcome/Introductions
- 8:10 AM Technology Supporting Safety  
- Thomas E. Sullivan, MD
- 8:30 AM Critical Topics in Ambulatory Patient Safety  
  
- Daniel Stryer, MD
- 9:30 AM Safe Practices for Medication Safety and Communicating Critical  
Test Results for Physician Offices/Ambulatory Care  
- Tejal Gandhi, MD
- 10:30 AM Safe Practices for Physician Offices: Safety in Outpatient  
Anticoagulation Management  
- Keith Sweigard, MD  
As a result of this program, Abington Memorial Hospital was  
the winner of the 2003 John M. Eisenberg Patient Safety  
Award for System Innovation and contributed to Abington  
Memorial Hospital earning the 2003 Quest for Quality  
Award.
- 11:15 AM Panel Discussion: Massachusetts's Physician Office Practices -  
Examples of Safe Practices  
Effective methods for communicating test result and tracking  
patients  
- Dale Magee, MD, MS  
Improved anticoagulation management through a web-based care  
management program  
- Stanley Hochberg, MD
- 12:00 Adjourment