

Massachusetts Coalition

for the

Prevention of Medical Errors

On January 1, 2009, the Joint Commission goal to reduce the likelihood of patient harm associated with anticoagulation therapy went into effect. If you did not have the opportunity to join us in person on November 4, 2008 for our day long program we are making the faculty experts available to you through a series of Audio Conference Calls. Hear about successful strategies to achieve and sustain improvements in warfarin management. Explore how the strategies of these leaders can improve your overall anticoagulation patient management.

Program Series

Reducing Harm Associated with Anticoagulation Therapies

Program #1: Improving the Outcomes of Oral Anticoagulation: Home Monitoring of Warfarin Therapy

Webinar – September 22, 2009, 8-9am EDT - Jack Ansell, MD

Please Note: The New York IPRO is sponsoring this program. This program is free!

- **Problems of Anticoagulation Management**
- **Transitioning from Hospital to Ambulatory Care Settings**
- **Models of Chronic Anticoagulation Management:**
 - Routine Medical Care (Usual Care)
 - Anticoagulation Clinic (ACC)
 - Patient Self-Testing (PST)
 - Patient Self-Management (PSM)
- **Challenges of Conventional Laboratory Testing**
- **Technological Advance for a new Paradigm of Patient Monitoring**
- **Outcomes with Home Monitoring**
- **Patient Characteristics Best Suited for Home Monitoring**
- **Managing Home Monitoring:**
 - Accuracy of INR results
 - Frequency of monitoring
- **Barriers to PST/PSM**
- **Wrap-up and Q&A**

Objectives for the Webinar:

- Describe the benefits of home INR monitoring of warfarin therapy reported in clinical studies;
- Discuss the management of INR values from point-of-care instruments (both in range and out of range); and
- Understand how to implement a program of home INR monitoring.

Faculty for Call #1

- **Jack Ansell, M.D.**, Department of Medicine,
Lenox Hill Hospital
Nationally acclaimed leader in Anticoagulation Management
Co-Author, “Managing Oral Anticoagulation Therapy: Clinical and Operational Guidelines”

To participate in the Event (Via Web and Phone)

- Prior to September 22nd, please register at the QNet Exchange Event Center at <https://ifmcevents.webex.com>
- A confirmatory e-mail will be sent to you with your enrollment ID number, the dial-in number and group password.
- Please remember to dial in early (about 10-15 minutes prior to 8:00AM on September 22nd) to avoid waiting in the registration queue for the operator. By 8:00AM EST, log onto the QNet Exchange Event Center at <https://ifmcevents.webex.com> to view the PowerPoint slides. There will be ample time for questions and answers after the conclusion of the presentation.

To Earn CME Credit

After the program, log onto <http://www.ipro.org/swat>. Register for a free account, view the slides from the event, take a short test, fill out a brief evaluation, and receive a CME certificate.

Sponsor

This activity has been planned and implemented in accordance with the Essentials and Standards of the Medical Society of the State of New York through the joint sponsorship of Lutheran Medical Center and IPRO, the Medicare Quality Improvement Organization (QIO) for New York State. The Lutheran Medical Center is accredited by the Medical Society of the State of New York to provide continuing medical education for physicians. The Lutheran Medical Center designates this educational activity for a maximum of one approved credit-hour of Category I CME towards the American Medical Association Physician's Recognition Award (AMA/PRA).

Each physician should claim only those hours of credit that he/she actually spent in the educational activity. Post-test, evaluation, and CME certificates will be available at: <http://www.ipro.org/swat>.

Please note: For this particular webinar, continuing medical education credits for Massachusetts physicians are also available.

For All Inquiries Relating to the first program - Webinar Sept. 22, 2009:

Contact Dianne Roux-Lirange, PhD, MSRN, Performance Improvement Coordinator, IPRO
Phone: (518) 426-3300, ext. 106 • E-mail: DRLirange@nyqio.sdps.org

Program #2: Surgical Bridging Strategies/Implementing Clinical Guidelines

Audio Conference Call – Wednesday, October 28, 2009, 12noon - 1pm EDT

Introduction, Series Background, Gaps in Care – Paula Griswold/Joseph Dorsey, MD (5 min)

Surgical Bridging Strategies/Implementing Clinical Guidelines - Alan Brush, MD (45 min)

- Learn about surgical bridging strategies

Questions and Answers (10 min)

Objectives for Call #2:

- Identify bridging strategies for a variety of medical services
- Review of Harvard Vanguard Medical Associates Anticoagulation Guidelines

Faculty for Call #2

- **Paula Griswold, MS**, Executive Director
Massachusetts Coalition for the Prevention of Medical Errors

- **Joseph Dorsey, M.D.**, Physician Champion, MA Coalition for the Prevention of Medical Errors, Board of Directors, Atrius Health
- **Alan Brush, M.D.**, Medical Director
Harvard Vanguard Medical Associates

To participate in this Audio Call:

- Please register at
<https://www.telspan.com/Registration/AnonymousLandingPage.aspx?EventNo=3921>
 - A confirmatory e-mail will be sent to you with the dial-in number and your PIN number.
 - Please remember to dial in early (about 5 minutes prior to the call at 11:55am on October 28th) to avoid waiting in the registration queue for the operator. By 12noon EDT, download the presentation from the link that will be established and sent to you on October 27th.
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Program #3: Patients with AF: Who Should be on Warfarin?

Audio Conference Call – Friday, November 20, 2009, 12noon – 1pm EDT

Introduction, Series Background, Gaps in Care – Paula Griswold/Joseph Dorsey, MD (5 min)

Patients with AF: Who Should be on Warfarin - Daniel Singer, MD (45 min)

- Focus on Atrial Fibrillation patients
- A comprehensive review of the new VTE guidelines, the evidence supporting their adoption, measures to assess their implementation, and review of the recent changes and the implications for hospital practice.
- Systems to ensure inpatients are evaluated for potential VTE and prescribed the indicated prophylaxis, potential implementation challenges, and various approaches to increase effective implementation of VTE prophylaxis for all patients.

Questions and Answers (10 min)

Objectives for Call #3:

- The participant will be able to discuss 2 or 3 approaches to improve reliability of system to evaluate hospitalized surgical or medical patients for VTE prophylaxis.
- The participant will be able to identify 1 or 2 performance weaknesses in their own hospital's processes.
- The participant will be able to summarize the pros and cons of a 2-3 process improvements and relate them to their own practice environment.

Faculty for Call #3

- **Paula Griswold, MS**, Executive Director
Massachusetts Coalition for the Prevention of Medical Errors
- **Joseph Dorsey, M.D.**, Physician Champion, MA Coalition for the Prevention of Medical Errors, Board of Directors, Atrius Health
- **Daniel Singer, M.D.**, Chief, Clinical Epidemiology Unit, General Medicine Division, Massachusetts General Hospital
Lead Author, ACCP, Evidence-Based Clinical Practice Guidelines for Atrial Fibrillation, Chest 2008

To participate in this Audio Call:

- Please register at:
<https://www.telspan.com/Registration/AnonymousLandingPage.aspx?EventNo=3922>

- A confirmatory e-mail will be sent to you with the dial-in number and your PIN number to access the call.
- Please remember to dial in early (about 5 minutes prior to the call at 11:55am on November 20th) to avoid waiting in the registration queue for the operator. By 12noon EDT, download the presentation from the link that will be established and sent to you on November 19th.

Intended Audiences for all programs:

Physicians Nurses Pharmacists Physician assistants Executive Sponsor/administrator	Health system administrators Care coordination Risk Management Quality leaders Patient and Family Relations
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Webinar Sponsored by: IPRO, the Quality Improvement Organization (QIO) for New York State – No fee associated with this Webinar

Audio Conference Calls Sponsored by: MA Coalition for the Prevention of Medical Errors

Audio Conference Call Registration Fee: Per Phone Line for Audio Calls #2 and #3:

\$100 for organizations who are not Coalition members

\$ 60 for Coalition members (see list below)

\$ 40 for an extra line

Coalition Member Hospitals Include:

Beth Israel Deaconess Medical Center Boston Medical Center Brigham & Women's Hospital Cambridge Health Alliance Cape Cod Health System Children's Hospital Dana-Farber Cancer Institute Emerson Hospital Fairview Hospital Hallmark Health System	Lahey Clinic Massachusetts General Hospital Mercy Medical Center Metro West Medical Center Milford Regional Hospital Mount Auburn Hospital Northeast Health Systems Southcoast Hospitals Group Sturdy Memorial Hospital UMass Memorial Medical Center
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