Communicating Critical Test Results
A Learning Collaborative on Safe Practice Recommendations

March 22, 2004
8:30 AM — 3:00 PM

Wyndham Hotel
Westborough, MA

8:00 AM   **Registration and coffee**

8:30 AM   **Welcoming Remarks and Collaborative Update**
Lucian Leape, M.D. – MA Coalition for the Prevention of Medical Errors
Leslie Kirle, MPH – Massachusetts Hospital Association
Doris Hanna, RN, CPNP, ScD – MA Coalition for the Prevention of Medical Errors

8:45 AM   **Communicating Critical Cardiology and Radiology Findings**
Michael Benari, M.D. – Communicating Critical Cardiology Findings
Cambridge Medical Associates
Linda Temte, M.D. – Communicating Critical Radiology Findings
Medical Director, Quality Assessment and Risk Management
Mt. Auburn Hospital
Panel Discussion, moderated by Dr. Lucian Leape and Dr. David Bates

9:15 AM   **Implementation Stories: Team Reports**
Dana-Farber Cancer Institute
Jack McCabe, Director of Clinical Labs
Deborah Duncombe, Risk Manager
Rhode Island Hospital
Susan Kenyon, Patient Safety Coordinator

9:45 AM   **Break**

10:00 AM   **Team Progress Reports – All teams present (5-7 minutes each)**
Interactive session; faculty to serve as facilitators in three breakout rooms
Terri Simmonds, RN, BSN, CPHQ – Institute for Healthcare Improvement
Frank Federico, RPh – Risk Management Foundation
Lucian Leape, M.D. – Harvard School of Public Health

12:00 PM   **Lunch**
Networking opportunities

12:30 PM   **Team Planning Time - with faculty consultation**
Outline next cycles of change, including tasks and timelines

1:30 PM   **Hospital Report-Out on Next Steps**
Critique, suggestions on plans provided by faculty and colleagues

2:30 PM   **What If… Visioning the Future: Patient Safety Ideals**
Allan Frankel, M.D. – Institute for Healthcare Improvement
Lucian Leape, M.D. – Harvard School of Public Health

3:00 PM   **Wrap-up and Evaluation**

Sponsored by:
Massachusetts Coalition for the Prevention of Medical Errors
Massachusetts Hospital Association