

Massachusetts Coalition
for the
Prevention of Medical Errors

Presents

FMEA and Proactive Risk Assessment

April 11, 2005 8 am ~ Noon

The Conference Center at Waltham Woods
Massachusetts Medical Society ~Waltham, Massachusetts

Do you want to learn how to conduct a Failure Modes and Effects Analysis easily and effectively?

The faculty for this program, David Sine, ARM, CSP, OHST, CPHRM, presented this topic at the 2004 National Patient Safety Foundation Conference; the session was extremely well-attended and well-received.

Through presentations and case study reviews, you will learn how to:

- Fulfill the JCAHO proactive risk assessment standard;
- Efficiently use this systematic method of identifying and preventing process and product problems before they occur, including the following steps:
 1. Quantify the areas of potential patient safety risk exposure and choose an appropriate topic for analysis;
 2. Identify potential "failure modes";
 3. Redesign processes to minimize the risk of that failure mode or to protect patients from its effects;
 4. Test and implement the redesigned process;
 5. Identify and implement measures of effectiveness;
 6. Implement a strategy for maintaining the effectiveness of the redesigned process over time

When this program was offered in January 2005 participant scores for "Information from this program will be useful to me in my work" averaged 3.82 out of a possible 4.0.

Comments included "Great Program" and "Excellent all Around!"

Registration Fee is \$119

To attend this program register at www.regonline.com/21251

If 4 or more people from the same organization plan to attend each person will receive a \$20 discount. You must contact Linda Prince (781) 272-8000 x 221 to register as a group and obtain this discount.

If you have questions about the on-line registration process, email Linda Prince at lprince@mhalink.org

CEUs

NURSING: This program meets the requirements for Continuing Education in nursing in Massachusetts pursuant to 244 CMR 5.00, the Board of Registration in Nursing Rules and Regulations: Continuing Education (3.0 contact hours)

PHARMACY: This program has been approved by the Massachusetts Board of Registration in Pharmacy for .030 CEs (3.0 contact hours) of continuing education credit in Massachusetts pursuant to 244 CMR 4.05, program approval number 05-004L