



**HAI ACTION WORKGROUP AUDIO CONFERENCE
CREATING RELIABLE PROCESSES FOR INFECTION PREVENTION**

Register Now:

Part 1 - January 21, 2009, 11:00 am-12:30 noon

Save the Date:

Part 2 - April 9, 2009, 11:00 am-12:30 noon

You are working hard to improve infection prevention systems and processes.

Learn how to apply principles of reliability to enhance your infection prevention efforts as well as your other improvement projects.

- *Learn a proven reliability model*
- *Expert consultation, available during the call, on your infection prevention work*

We know it is not enough to simply ask staff to work harder and be more vigilant. During this session, participants will learn about a model that has helped hospitals implement processes that achieve high levels of reliability. Many hospitals around the country are using this methodology to improve quality and ensure that patients receive evidence-based care.

The reliability principles are effective and applicable wherever you need improvement or better compliance:

- **VAP or Central Line Bundles**
- **Contact Precautions**
- **Hand Hygiene Strategies**
- **Med/Surg Units**
- **ICU/CCU**
- **Operating Rooms**
- **Emergency Rooms**

FACULTY

Frank Federico is Executive Director for Strategic Partners and a patient safety specialist at the Institute for Healthcare Improvement. His areas of focus include improving perinatal care, supporting the IHI 5 Million Lives Campaign interventions,

and using the reliability design model. Frank coaches teams nationally and internationally.

WHO SHOULD ATTEND?

As many of your team members as can participate in the call, and any others who would like to learn about reliability.

REGISTRATION

Program Fee and Registration:

Registration Fee = \$30 for Coalition members and \$60 for non-members. (Fee covers 1 phone line, with unlimited participants)

Please email pgriswold@macoalition.org for special code to receive your Coalition member discount

Visa, MasterCard, or American Express accepted.

To pay by check, or if you want help with registration, contact Paula Griswold at 781-262-6081

We regret we can not offer refunds for cancellations, but will make available an audio recording of the call along with the slide presentation.

To register, go to: <https://www.telspan.com/Registration/AnonymousLandingPage.aspx?EventNo=3474>

Coalition Member Hospitals Include:

Baystate Medical Center
Beth Israel Deaconess Medical Center
Boston Medical Center
Brigham & Women's Hospital
Cambridge Health Alliance
Cape Cod Health System
Children's Hospital
Dana-Farber Cancer Institute
Emerson Hospital
Fairview Hospital
Hallmark Health System
Lahey Clinic
Massachusetts General Hospital
Mercy Medical Center
Metro West Medical Center
Milford Regional Hospital
Mount Auburn Hospital
Northeast Health Systems
Southcoast Hospitals Group
Sturdy Memorial Hospital
UMass Memorial Medical Center