

Managing Workload to Avoid Overload

March 18, 2004

Registration: 8:00 AM; Program: 8:30 AM — 2:30 PM

Massachusetts Medical Society – Waltham Woods Conference Center, Waltham, MA

AGENDA

- 8:30 AM** **Welcoming Remarks & Overview of the Day**
Paula Griswold, Massachusetts Coalition for the Prevention of Medical Errors
- 8:45 AM** **Breakthrough Strategies & Improving Admission Cycle Time**
Linda Kosnick, R.N., M.S.N., A.N.P. – Overlook Hospital, Atlantic Health System
- 10:30 AM** **Break**
- 10:45 AM** **Practical Patient Flow Strategies for Matching Capacity to Demand**
Linda Kosnick, R.N., M.S.N., A.N.P. – Overlook Hospital, Atlantic Health System
- 12:15 PM** **Lunch**
- 1:15 PM** **Practical Patient Flow Strategies for Matching Capacity to Demand**
Grid Preparation Workshop
All Attendees
- 2:30 PM** **Adjourn**