



**AUDIO CONFERENCE  
FINAL ACTION WORKGROUP COACHING CALL  
With the IHI's Frank Federico**

**Register Now:  
May 13, 2009, 11:00 am-12:00 noon**

We are thrilled that Frank Federico has agreed to join us on our final coaching call. He will help us think about how to address barriers teams are facing, and how to build on successes.

**Join us on this call to plan for your ongoing work in infection prevention.**

- What are you proudest of?
- What is your biggest frustration?
- How will you build on your efforts moving forward?

We will work together on next steps toward sustainable change.

**FACULTY**

**Frank Federico** is Executive Director for Strategic Partners and a patient safety specialist at the Institute for Healthcare Improvement. His areas of focus include patient safety, application of reliability principles in health care, preventing surgical complications, and the Idealized Design of Perinatal Care. He is also faculty for IHI's Patient Safety Officer Executive Development Program. Mr. Federico has worked with IHI since 1996 as a faculty member and co-chair of a number of Patient Safety Collaboratives. Frank coaches teams nationally and internationally.

**Susanne Salem-Schatz Sc.D.**

**Paula Griswold, MS**

Massachusetts Coalition for the Prevention of Medical Errors

**WHO SHOULD ATTEND?**

As many of your team members as you can have participate in the call.

## **REGISTRATION**

Program Fee and Registration:

Registration Fee = \$20 for Coalition members and \$40 for non-members. (Fee covers 1 phone line, with unlimited participants)

Please email [eabayaah@macoalition.org](mailto:eabayaah@macoalition.org) for a special code to receive your Coalition member discount

Visa, MasterCard, or American Express accepted.

To pay by check, or if you want help with registration, contact Evelyn Abayaah at 781-262-6080

*We regret we can not offer refunds for cancellations, but will make available an audio recording of the call.*

**To register, go to:**

<https://www.telspan.com/Registration/AnonymousLandingPage.aspx?EventNo=3685>

### **Coalition Member Hospitals Include:**

Baystate Medical Center  
Beth Israel Deaconess Medical Center  
Boston Medical Center  
Brigham & Women's Hospital  
Cambridge Health Alliance  
Cape Cod Health System  
Children's Hospital  
Dana-Farber Cancer Institute  
Emerson Hospital  
Fairview Hospital  
Hallmark Health System  
Lahey Clinic  
Massachusetts General Hospital  
Mercy Medical Center  
Metro West Medical Center  
Milford Regional Hospital  
Mount Auburn Hospital  
Northeast Health Systems  
Southcoast Hospitals Group  
Sturdy Memorial Hospital  
UMass Memorial Medical Center