We are thrilled that Frank Federico has agreed to join us on our final coaching call. He will help us think about how to address barriers teams are facing, and how to build on successes.

Join us on this call to plan for your ongoing work in infection prevention.

- What are you proudest of?
- What is your biggest frustration?
- How will you build on your efforts moving forward?

We will work together on next steps toward sustainable change.

FACULTY

Frank Federico is Executive Director for Strategic Partners and a patient safety specialist at the Institute for Healthcare Improvement. His areas of focus include patient safety, application of reliability principles in health care, preventing surgical complications, and the Idealized Design of Perinatal Care. He is also faculty for IHI's Patient Safety Officer Executive Development Program. Mr. Federico has worked with IHI since 1996 as a faculty member and co-chair of a number of Patient Safety Collaboratives. Frank coaches teams nationally and internationally.

Susanne Salem-Schatz Sc.D.
Paula Griswold, MS
Massachusetts Coalition for the Prevention of Medical Errors

WHO SHOULD ATTEND?
As many of your team members as you can have participate in the call.
REGISTRATION

Program Fee and Registration:
Registration Fee = $20 for Coalition members and $40 for non-members. (Fee covers 1 phone line, with unlimited participants)

Please email eabayaah@macoalition.org for a special code to receive your Coalition member discount

Visa, MasterCard, or American Express accepted.
To pay by check, or if you want help with registration, contact Evelyn Abayaah at 781-262-6080

We regret we can not offer refunds for cancellations, but will make available an audio recording of the call.

To register, go to:

Coalition Member Hospitals Include:
- Baystate Medical Center
- Beth Israel Deaconess Medical Center
- Boston Medical Center
- Brigham & Women's Hospital
- Cambridge Health Alliance
- Cape Cod Health System
- Children's Hospital
- Dana-Farber Cancer Institute
- Emerson Hospital
- Fairview Hospital
- Hallmark Health System
- Lahey Clinic
- Massachusetts General Hospital
- Mercy Medical Center
- Metro West Medical Center
- Milford Regional Hospital
- Mount Auburn Hospital
- Northeast Health Systems
- Southcoast Hospitals Group
- Sturdy Memorial Hospital
- UMass Memorial Medical Center