Several months ago we learned the basics of building reliability into our infection prevention improvements through standardization and redundancy and measurement.

Join us on this call for a review of core reliability principles and expert consultation putting these principles to work for your project.

- Share the process you are working on
- What is the high level process flow?
- Where are the defects or opportunities for improvement?
- What will or have you tested?

The reliability principles are effective and applicable wherever you need improvement or better compliance. Learn these approaches for your infection prevention work and use them to enhance all of your improvements.

- VAP or Central Line Bundles
- Catheter associated UTI
- Contact Precautions
- Hand Hygiene Strategies
- Med/Surg Units
- ICU/CCU
- Operating Rooms
- Emergency Rooms

FACULTY
Frank Federico is Executive Director for Strategic Partners and a patient safety specialist at the Institute for Healthcare Improvement. His areas of focus include improving perinatal care, supporting the IHI 5 Million Lives Campaign interventions, and using the reliability design model. Frank coaches teams nationally and internationally.
WHO SHOULD ATTEND?
As many of your team members as can participate in the call, and any others
who would like to learn about reliability.

REGISTRATION
Program Fee and Registration:
Registration Fee = $20 for Coalition members and $40 for non-members. (Fee
covers 1 phone line, with unlimited participants)

Please email eabayaah@macoalition.org for a special code to receive your
Coalition member discount

Visa, MasterCard, or American Express accepted.
To pay by check, or if you want help with registration, contact Evelyn Abayaah at
781-262-6080

*We regret we can not offer refunds for cancellations, but will make available an
audio recording of the call along with the slide presentation.*

**Coalition Member Hospitals Include:**
Baystate Medical Center
Beth Israel Deaconess Medical Center
Boston Medical Center
Brigham & Women's Hospital
Cambridge Health Alliance
Cape Cod Health System
Children's Hospital
Dana-Farber Cancer Institute
Emerson Hospital
Fairview Hospital
Hallmark Health System
Lahey Clinic
Massachusetts General Hospital
Mercy Medical Center
Metro West Medical Center
Milford Regional Hospital
Mount Auburn Hospital
Northeast Health Systems
Southcoast Hospitals Group
Sturdy Memorial Hospital
UMass Memorial Medical Center