Reconciling Medications
A Learning Session on Safe Practice Recommendations

June 27, 2005
Massachusetts Medical Society, Waltham, MA

Agenda

Introductory Session
for New Participants
8:00 AM — 9:30 AM

7:30 AM Registration and coffee

8:00 AM Reconciling Medications: What is it? Why do we need it? How do we do it?
Eric Alper, MD
Patient Safety Officer – UMass Memorial Medical Center

8:45 AM Getting Started: Small Tests of Change and Measurement Strategies
Diane Brunelle, MS, RN, CNAA
Assistant Vice President of Nursing – Holyoke Hospital

Educational Session
For All Participants
9:15 AM — 3:00 PM

9:15 AM Registration and coffee

9:30 AM Welcoming Remarks
Paula Griswold, MS
Executive Director - Massachusetts Coalition for the Prevention of Medical Errors

9:35 AM Lessons Learned from the Collaborative (Implementation tips and organizational issues)
Doris Hanna, RN, CPNP, ScD
Consultant - Massachusetts Coalition for the Prevention of Medical Errors

10:00 AM Implementation Tips: Team Results
Reports from three implementation teams

UMass Memorial Medical Center – Eric Alper, MD Patient Safety Officer
Lahey Clinic – Ernie Anderson, Jr., RPh, MS Director of Pharmacy
Milford Regional Medical Center – Maureen Gibbs, RN Nurse Manager

Time for Q&A, faculty comments

11:15 AM Break

11:30 AM Break-outs: Team Working Groups – Facilitated Discussion
Two rooms; same topics for discussion in each room (faculty will rotate)
11:30 AM  Faculty from:

Cambridge Health Alliance - Melissa Bartick, MD Instructor in Medicine
Cooley-Dickinson Hospital - Shannon Dillard, RN Quality Improvement Specialist
Franklin Medical Center - Diane Brunelle, MS, RN,CNAA Nurse Manager
Harrington Memorial Hospital - Kathleen Chahanovich, RN Nurse Manager
Lahey Clinic - Ernie Anderson, Jr., RPh, MS  Director of Pharmacy
Milford Regional Medical Center - Maureen Gibbs, RN Nurse Manager
Nashoba Valley Medical Center - Jennifer Bullock-Fexis Quality Management Systems Coordinator
UMass Memorial Medical Center - Eric Alper, MD Patient Safety Officer

Topics:
1. Measurement
2. Whose job is it?
3. Reconciling on Transfer, Discharge
4. Getting a “good enough” history; engaging the patient
5. Using the reconciling form as an order sheet

12:30 PM  Lunch
Networking opportunities or conversations with your team

1:00 PM  Break-groups continue: Team Working Groups – Facilitated Discussion

2:45 PM  Wrap up, next steps, evaluation

3:00 PM  Adjourn – Closing Comments
Paula Griswold
Massachusetts Coalition for the Prevention of Medical Errors

Sponsored by:
Massachusetts Coalition for the Prevention of Medical Errors
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