Reconciling Medications
A Learning Collaborative on Safe Practice Recommendations

October 15, 2004
9:00 AM — 3:00 PM

Wyndham Hotel
Westborough, MA

PRELIMINARY AGENDA;
SUBJECT TO CHANGE BASED ON INPUT FROM PARTICIPATING TEAMS

8:30 AM  Registration and coffee

9:00 AM  Welcoming Remarks and Collaborative Status Report
Lucian Leape, MD and Gina Rogers, MA Coalition for the Prevention of Medical Errors
Leslie Kirle, Massachusetts Hospital Association

9:30 AM  Implementation Successes: Reports from Successful Teams
Improvement lessons from several participating Massachusetts hospital teams sharing strategies and useful tools.

10:30 AM  Reconciling Crises and Pitfalls and How to Fix Them
Interactive, roundtable discussions in three breakout rooms focusing on some of the key issues that have emerged as teams have implemented the reconciling practices such as:
- Who do I call to reconcile when my patient has 5 MDs?
- How do I address the special issues associated with reconciling in the Emergency Department? in other specialized areas such as PAT, SDC overnight stays, etc?
- What are the implications when inaccurate information is provided in the home medication history?
- How can we progress to using the reconciling form as an order sheet?

12:00 PM  Lunch
Networking opportunities

12:45 PM  Planning for the Future:
Reconciling at Transfer, Reconciling at Discharge
Planning for Spread, Maintaining the Gains
Meeting JCAHO Requirements (if selected as 2005 NPSG)

2:00 PM  Discussion Groups (pick one)
Automation Planning: Flow charting the process steps, creating interfaces to existing systems, providing access to all caregivers throughout the patient stay
Improving the Accuracy of the Home History: conducting a medication card campaign, working with local PCPs, working with retail pharmacies
Team Planning Time: faculty available to provide advice, coaching on next steps/action plans

Sponsored by:
Massachusetts Coalition for the Prevention of Medical Errors
Massachusetts Hospital Association