

Reconciling Medications

A Learning Collaborative on Safe Practice Recommendations

October 15, 2004
9:00 AM — 3:00 PM

Wyndham Hotel
Westborough, MA

PRELIMINARY AGENDA;
SUBJECT TO CHANGE BASED ON INPUT FROM PARTICIPATING TEAMS

- 8:30 AM Registration and coffee**
- 9:00 AM Welcoming Remarks and Collaborative Status Report**
Lucian Leape, MD and Gina Rogers, MA Coalition for the Prevention of Medical Errors
Leslie Kirle, Massachusetts Hospital Association
- 9:30 AM Implementation Successes: Reports from Successful Teams**
Improvement lessons from several participating Massachusetts hospital teams sharing strategies and useful tools.
- 10:30 AM Reconciling Crises and Pitfalls and How to Fix Them**
Interactive, roundtable discussions in three breakout rooms focusing on some of the key issues that have emerged as teams have implemented the reconciling practices such as:
- Who do I call to reconcile when my patient has 5 MDs?
 - How do I address the special issues associated with reconciling in the Emergency Department? in other specialized areas such as PAT, SDC overnight stays, etc?
 - What are the implications when inaccurate information is provided in the home medication history?
 - How can we progress to using the reconciling form as an order sheet?
- 12:00 PM Lunch**
Networking opportunities
- 12:45 PM Planning for the Future:**
Reconciling at Transfer, Reconciling at Discharge
Planning for Spread, Maintaining the Gains
Meeting JCAHO Requirements (if selected as 2005 NPSG)
- 2:00 PM Discussion Groups (pick one)**
Automation Planning: Flow charting the process steps, creating interfaces to existing systems, providing access to all caregivers throughout the patient stay
Improving the Accuracy of the Home History: conducting a medication card campaign, working with local PCPs, working with retail pharmacies
Team Planning Time: faculty available to provide advice, coaching on next steps/action plans

Sponsored by:
Massachusetts Coalition for the Prevention of Medical Errors
Massachusetts Hospital Association