Reconciling Medications
A Learning Collaborative on Safe Practice Recommendations

April 11, 2003
Framingham, MA

AGENDA

9:00 AM Welcoming Remarks
Paula Griswold, Massachusetts Coalition for the Prevention of Medical Errors
Leslie Kirle, MPH, Massachusetts Hospital Association
Lucian Leape, MD, Harvard School of Public Health

9:15 AM Reconciling Medications: What is it? Why do we need it? How do we do it?
Roger Resar, MD, Luther Midelfort – Mayo Health System

10:00 AM Introducing the Coalition’s Recommended Safe Practices
Clark Fenn, Holyoke Hospital and Consensus Group Co-Chair

10:15 AM Implementation Experiences
Diane Brunelle, RN, Holyoke Hospital

10:30 AM Questions and Answers

10:40 AM Break

10:50 AM Getting Started with Your Team: Aims, Small Cycles of Change, Measures
Frank Federico, RPh, Risk Management Foundation and Consensus Group Co-Chair
Carol Haraden, PhD, Institute for Healthcare Improvement

Discussion will be followed by time for implementation planning by hospital teams to identify goals/aims and first steps for getting started. Worksheets provided, and facilitators will be available to help guide team strategy

12:00 PM Working Lunch in Breakout Groups

12:15 PM Brainstorming Implementation Strategies (in Breakout Groups)
Share results of morning planning session
Opportunities to discuss how-to with experienced hospital representatives in each room

1:15 PM Addressing Challenges
Moderated discussion: key issues raised in breakouts, participant Q&A
Input from hospitals with implementation experience: Cambridge Health Alliance, UMass Memorial
Review of materials provided in toolkit (sample forms, policies, measurement protocols, etc.)

2:00 PM Facilitated Team Planning Time
- What are you going to do on Wednesday?
- What are you going to do this month?
- Timelines, setting deadlines
- Change measures
- Submitting progress reports
- Communicating with leadership

2:45 PM Wrap Up and Next Steps
Gina Rogers and Paula Griswold, MA Coalition for the Prevention of Medical Errors